



**HDE-11111111111111111111** Seat No. \_\_\_\_\_  
**B. Sc. / B. C. A. / B. Sc. - IT (Sem. I)**  
**(CBCS - WIF - 2016) Examination**  
**November/December - 2017**  
**English**  
*(Technical Communication Skill) (Old Course)*

Time :  $2\frac{1}{2}$  Hours]

[Total Marks : 70

**Instruction :** Figures to the right indicate maximum marks.

- 1 (a) Fill in the blanks with appropriate words. **4**  
(Feedback, message, encoding, decoding)
- (1) \_\_\_\_\_ is the heart in the Process of communication.  
(2) The return flow of communication is called \_\_\_\_\_.  
(3) The function of symbolizing a message in words or Pictures is called \_\_\_\_\_.  
(4) The function of interpreting and understanding the message is called \_\_\_\_\_.
- (b) Answer any one in brief : **2**  
(1) What is communication ?  
(2) What is the medium in communication process ?
- (c) Answer any one in short : **3**  
(1) Explain communication as a goal oriented process.  
(2) What is verbal communication ?
- (d) Write any one short note : **5**  
(1) Barriers of Communication.  
(2) Informal Communication.



